**TERMS AND CONDITIONS**

*By booking a service, submitting a repair request, or leaving a vehicle with us, you are deemed to have read, understood, and accepted our Terms and Conditions:*

1. Castle Wealth Pty Ltd is not liable for any damage, defect, or issue that existed prior to the current repair order or was not caused by services we provided.

2. Customers must remove all valuables from the vehicle. Castle Wealth Pty Ltd accepts no responsibility for loss or damage to personal items left in the vehicle.

3. Quotes are estimates valid for 21 days and may change based on findings during repairs. Final costs will reflect the actual work and parts required.

4. Repairs may include OEM, aftermarket, or used parts at our discretion unless otherwise agreed in writing.

5. Customers authorise Castle Wealth Pty Ltd to operate the vehicle as needed for testing, diagnosis, or repair.

6. Vehicles must be collected within 2 days of completion notice. Storage fees of $20 per day apply thereafter unless prior arrangements are made in writing.

7. Castle Wealth Pty Ltd is not liable for service delays beyond our control, including weather, supply issues, or third-party disruptions.

8. Repairs are warranted for 30 days or 2,000 km (whichever occurs first). Warranty excludes damage due to misuse, accidents, modifications, wear and tear, or customer-supplied parts.

9. Payment is due in full upon completion. Unpaid balances may incur 15% annual interest (calculated daily) and recovery costs.

10. Castle Wealth Pty Ltd may use third-party providers and accept no liability for their actions, omissions, or workmanship.

11. Castle Wealth Pty Ltd’s liability is strictly limited to the cost of the original repair. Castle Wealth Pty Ltd is not liable for indirect, incidental, or consequential losses.

12. All diagnostics follow standard industry procedures and are based on elimination. Initial repairs may not resolve the issue. This does not constitute misdiagnosis. Additional faults may emerge and further work may incur additional costs.

13. Customers must monitor the vehicle post-repair. If symptoms persist or new issues arise, return promptly. Delays may void any warranty.

14. Any corrective work must be performed by Castle Wealth Pty Ltd. Warranty is void if third parties intervene without our written consent.

15. Warranty covers only the specific faults listed in the repair order. No guarantee is made regarding unrelated or undiagnosed issues.

16. Customers agree to indemnify Castle Wealth Pty Ltd against any claims arising from neglect, misuse, or failure to follow post-repair advice.

17. Diagnostic services are chargeable regardless of whether the customer proceeds with recommended repairs. Fees cover technician time and expertise and are non-refundable.

18. While all reasonable care is taken in diagnosis and repair, Castle Wealth Pty Ltd makes no guarantee that services will fully resolve all symptoms, particularly in cases involving complex or intermittent faults.

19. Work is undertaken only upon verbal or written approval by the customer. Approval signifies acceptance of cost, scope, and risks associated with the proposed repair.

20. Castle Wealth Pty Ltd reserves the right to refuse or discontinue service to any individual or vehicle at its sole discretion.